



## WELCOME TO PROVIDENCE

PROVIDENCE is a welcoming home situated in a quiet residential neighbourhood. It is a modern, purpose built, semi detached house that is part of Supreme Homes.

It comprises:

- 4 large single- occupant bedrooms 1 with en-suite
- Spacious living room and beautiful private garden
- 24 hour staff support
- Service user involvement in the running of the home
- Person-centred active approach.



Providence and its highly experienced team of support workers, offer a holistic and innovative approach to care by considering physical, spiritual, cognitive and social development needs of the individual.

### Positive outcomes

Providence delivers an outcome focussed support to those often reluctant to engage in therapeutic activities. Service users are encouraged to take an active role in deciding how they structure their day and are supported by staff as necessary.

Our supported housing team within Supreme Homes works closely with each service user, focussing on their individual needs. Providence is ideal for people wanting to gain greater independence with a view to moving into their own accommodation. We aim to continually develop and improve our services that are dynamic and service user driven.

Providence places strong emphasis on skill-building and personal development based on activities, to address the short, medium and longer term goals for each individual. The goals are evaluated on a monthly basis in their keyworking sessions.

When service users are ready to move into their own home, they receive ongoing assessment and support including home visits, weekly planning sessions and telephone support, thus making transition into community life as seamless as possible.

As part of the preparation into community life, staff work with each service user, liaising with the necessary agencies such as housing officers, career advice, advocacy services and other support groups.

We acknowledge and recognise that each service user should be treated as an individual in their own right with their own specific and sometimes complex needs and that the client groups we work with come from diverse backgrounds. We aim to provide a service that embraces differences and values of the diverse backgrounds we serve.

Our goal is to support the service user by offering a range of support needs to enable the individual to work towards achieving the most positive outcome for them, this could be an independent living environment leading to employment.

