



# SUPREME HOMES

Achieving independent living through quality care



## Jubilee Lodge

3 Hartherleigh Close, Morden, Surrey, SM4 5AD Tel/Fax: 020 8543 3466

**Jubilee Lodge is a purpose-built house providing support and residential care for adults with mental health and complex needs**



- **Accommodation for up to three service users (male or female)**
  - We provide a person-centred approach to care and support
  - **Comfortable shared bathroom/shower and toilet facilities**
  - **Each bedroom has a wash hand basin**
  - **24 hours staff support**
  - **Therapeutic and leisure activities including cookery, swimming, outings and short holidays**
  - **Focuses on independence and empowering service users to make decisions and choices**
  - **Individualised support and care plans that reflect an individual's needs, hopes aspirations and goals**
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The communal areas are furnished to provide comfort for service users, as well as giving the service users opportunities to have private conversations outside their rooms.



Jubilee Lodge could be considered suitable for individuals requiring greater independence in their lives with a view to moving into their own accommodation.

This home would suit individuals who wish to live in a smaller residential home and receive more effective 1-2-1 staff support and encouragement with a view for them to move in to supported living. Jubilee Lodge is situated in quiet residential part of Morden, Surrey.

Morden Town Centre is approximately 5 minutes walk away and there is an array of shops available for general use.

**Our points of culture are based upon**

**“Being Courteous, Promoting Independence and Developing Trust”**

We are passionate about developing the independence of the individuals who use the service in every aspect of their life to enable them to reach their potential.

Jubilee Lodge offers service users spacious accommodation, and with only three service users being catered for in this unit it provides a homely atmosphere for service users.

Jubilee Lodge encourages service users to integrate and the staff support social inclusion in the home. Each service user is encouraged to play an active role in how they feel the home should be run and service delivered to them.

Service users are encouraged to be actively involved in the day to day activities of the home. This includes gardening, cooking, general cleaning and the general running of the home.

Each individual needs and interests are carefully assessed prior to admission. Once they have moved to the site, individual support plans are developed and reviewed on a regular basis with the service user involvement. Service users are encouraged and fully included in the decision making process of the day to day running of the home via Resident Meetings, questionnaires, resident surveys and one-two-one sessions with their keyworker.

Each service user has their own experienced keyworker who is responsible for the needs of the individual as well as co-ordinating the overall structure of support.





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## Positive outcomes

Jubilee Lodge delivers an outcome based support and rehabilitation to those often reluctant to engage in therapeutic activities. Service users are encouraged to take an active role in deciding how they structure their day and are supported by staff as necessary.

We acknowledge and recognise that each service user should be treated as an individual in their own right with their own specific and often complex needs.

Our goal is to support the service user by offering a range of support needed to enable the individual to work towards achieving the most positive outcome for them. This could be an independent living environment, a supported living environment to employment.

Service users also has access to adult learning centres which offers a range of courses including independent living skills, cookery, gardening as well as other leisure activities.

## Referrals

**At Jubilee Lodge, we welcome referrals from all areas of mental health care and are committed to making the referral process as unobtrusive and stress free as possible.**

The referral process is reactive and easy to use with a direct line to our dedicated referral team

Following a referral being made, a senior member of our multi-disciplinary team will arrange and aim to carry out a full assessment with 24hours at a venue and time that suits the individual's needs.

Once completed, our multi-disciplinary team will review the case and if suitable a placement is offered and a full breakdown of costs supplied to the referral agency within 48hours.

Once the placement is agreed we will work closely with the individuals and their care team to ensure the transition is smooth and a successful transition is carried out.





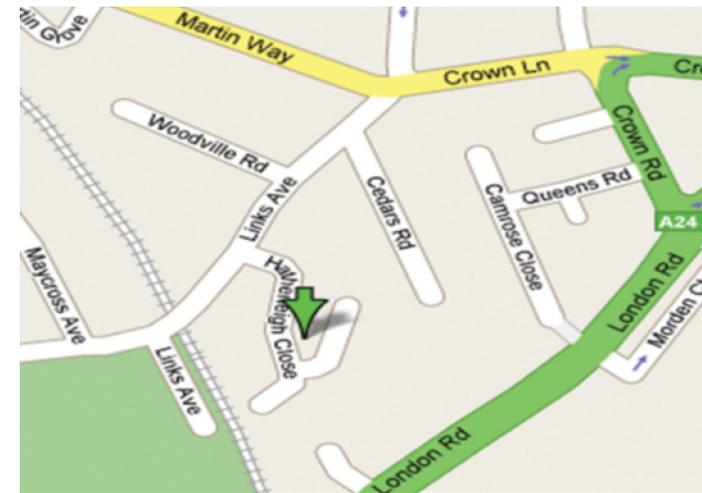
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